

Remote Desktop Service

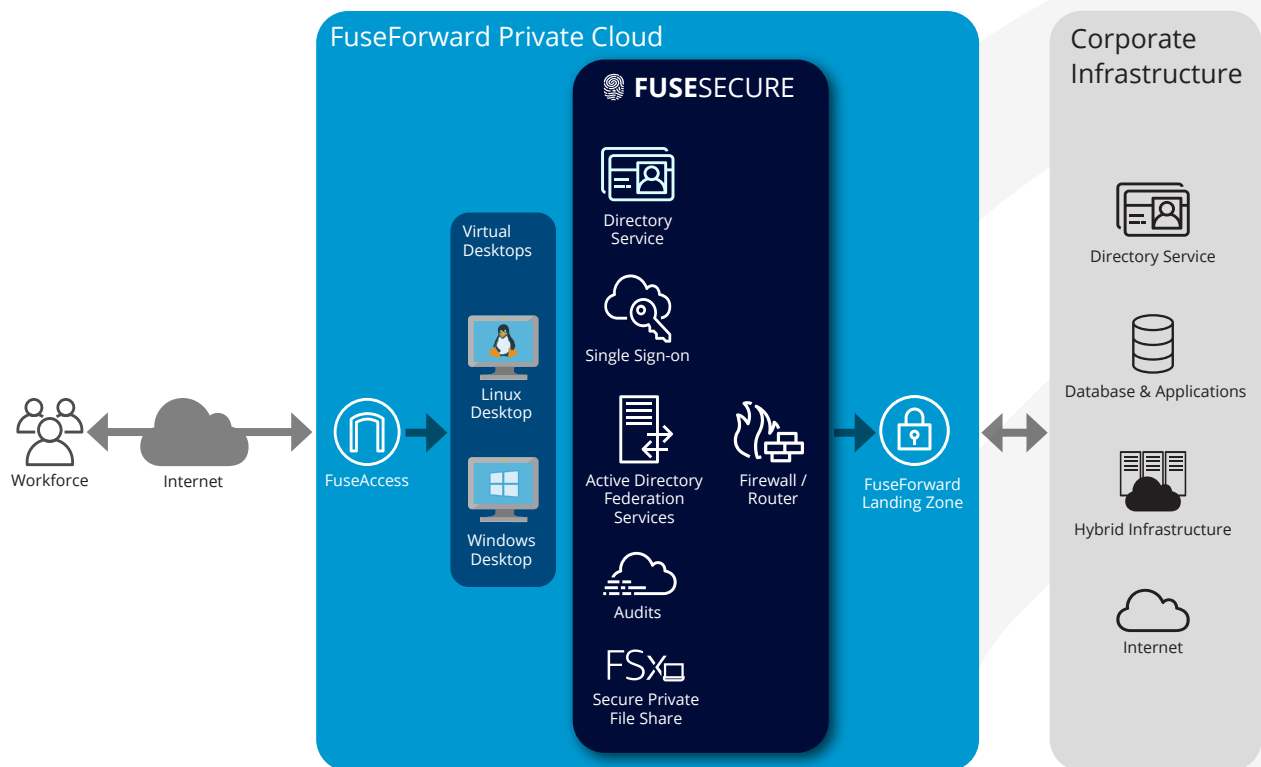
Fully-Managed Desktop-as-a-Service

The FuseForward Remote Desktop is a secure, fully-managed Desktop-as-a-Service (DaaS) solution, enhanced with a comprehensive cloud security service: FuseSecure.

As many businesses move towards remote workforce delivery in response to COVID-19, the FuseForward Remote Desktop service can provide your users with a fast, consistent, and familiar desktop experience anywhere, any time. Our Secure Remote Desktop service incorporates Amazon WorkSpaces, a secure, cost-effective desktop-as-a-service solution hosted on the AWS Cloud.

Security is paramount for your remote workforce, with attacks expected to intensify as criminals exploit remote work infrastructure. We lock down our Remote Desktop Service with FuseSecure, our comprehensive multi-layered security service that is supported by continuous monitoring.

How it Works: Remote Applications to Your Workforce



Features

Remote Desktop Service
Choice of 5, 10 or 25 Amazon WorkSpaces users
Base configuration: 1 vCPU, 2GB RAM, 50 GB User Storage, upgrade options available
Dedicated Virtual Private Cloud with geographic residency (including Canada)
Dedicated account manager
24x7x365 infrastructure support
8x5 business support
Provision/de-provision/re-image
Managed backups (every 12 hours)
Managed patches and updates

FuseSecure for Remote Desktop
Perimeter firewall
Intrusion detection & prevention
DDoS protection & IP whitelisting
Support for point-to-point VPNs or private network connectivity
VPN Landing Zone for workspaces
VPN connectivity to applications (on-premise, cloud)
Multi-tenant user access services

Application Options

You can deliver any application through this service, with the ability to manage employee access appropriately. In addition to your applications, we can provide the following:

- Included: Google Chrome, Firefox, BYOL Office 365
- Optional bundle: Trend Micro™ Worry-Free™ Business Security Services, Internet Explorer 11, Firefox, WinZip

Optional Services

You can choose to add security, support and connectivity services, including:

- Direct connect
- Application endpoint integrations
- Access control for external systems
- Federated identity management (privileged & end users)
- Privileged user management & multi-factor authentication
- End-user application entitlements (single sign-on)
- Enhanced support services

We Make Complexity Simple

FuseForward provides secure cloud environments, managed services and technology solutions for public sector and enterprise customers. We are cloud experts that draw on over 25 years' experience implementing complex IT systems. Our goal is to make complexity simple with automated IT systems and processes, and we have developed a range of products designed to simplify your journey to the cloud.

Find out more about us, our upcoming events and relevant resources at FuseForward.com